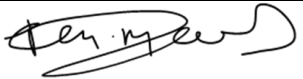


OFFERS OF EARLY HELP POLICY

Coney Hill Community Primary School

Governor Committee Responsible:	Coney Hill Combined Committee	Staff Lead(s):	Marie Welch
Status <i>(Statutory / Advisory)</i>	Statutory	Review Cycle	Annual
Last Review	March 2026	Next Review Date	January 2027
Headteacher	Dani Brayshaw head@coneyhill.gloucs.sch.uk		
Chair of Governors	Ceri Davies chair@coneyhill.gloucs.sch.uk		



Coney Hill Community Primary School Offers of Early Help Policy

Coney Hill Primary School are part of the Early Help Partnership. ***Early help is about children, young people and families getting the right help at the right time.***

All children receive Universal Services however some children will need extra support in order to be healthy, safe and to achieve their full potential.

Early help is about identifying the right support for children, young people and their families as soon as problems emerge. It is also about identifying support at all stages of a child's life; pre-birth, childhood and or adolescence. The purpose of early help is to prevent issues and problems becoming serious and harmful to the child and their respective family and community.

Coney Hill Primary School recognises the importance of identifying and providing Early Help to parents, carers or family members who are concerned about their child.

For parents the school is easily accessible which creates a convenient starting point if anyone has concerns to share about their child. We work alongside and in partnership with other agencies including the Advisory Teaching Service, Educational Psychologist, School Nursing Team, CYPS, Charities, Young Carer's, Families First Plus and Social Care.

Coney Hill Primary School employ a Family Services Manager and a Learning Mentor Team who can offer targeted work with children as well as family support, advice and signposting.

Our School operates an open door policy where parents and carers are encouraged to approach the school at the earliest opportunity for support and advice.

All staff are available in a pastoral capacity should parents/carers have a concern. The Family Services Manager is trained and experienced in dealing with all aspects of family support.

Parents can either talk directly to their child's Class Teacher or seek advice by requesting a telephone call or appointment with the Head Teacher, SENDCo or the Family Services Manager. Members of our SMT are available on the playground at the start and end of every school day.

Appointments can be made by contacting the School Office - 01452 522734

When children and families need additional support, a timely, coordinated and multi-agency approach is usually best. The school can organise meetings which are sometimes referred to as a Team around Child (TAC) or Team around the Family (TAF) meetings. The School's Early Help Co-ordinator Laura White may be contacted at this point

The support would start by an early assessment into a family's circumstances and to



nominate a Lead Professional. This person can be chosen by the family or be appointed as the person with the greatest knowledge of the family. They work closely with the child, family and other professionals to deliver and co-ordinate support

Graduated Early Help and support involves; identification; assessment; planning; providing services and reviewing the needs of the child. The SENDCo and Family Services Team work closely together to ensure that school meets the needs of all pupils' particularly young people and their families with additional needs, including those with SEN and Disabilities.

The implementation of the My Plan, My Assessment, My Plan+ and the Education, Health and Care Plan will provide a holistic approach to support families and young people with additional needs.

Our PSHSE curriculum is taught through our Jigsaw scheme throughout the school and is a tailored programme delivered to each year group to look at issues around mental health, emotional well-being, healthy relationships and body image to name a few.

Children and Young People's Multi Agency Navigation Hub (Glos Nav Hub)

The Children & Young People's Multi-Agency Navigation Hub brings together Education, Health, Voluntary Sector and Early Help services to collectively provide advice, assessment, or intervention through a streamlined point of contact. Gloucestershire's County Council & Integrated Care Board are pleased to announce that the Children and Young People's Multi-Agency Navigation Hub is now the single point of contact for both Mental Health and Education Inclusion related referrals from ALL Gloucester City Schools.

The Navigation Hub integrates CAMHS, Young Minds Matter, Education Inclusion, TiC+, Young Gloucestershire, School Nursing, Early Help, Music Works and Play Gloucestershire with hopes to widen the scope in the future to include additional children and family services.

Our long-term ambition is to transform access to our partnership of agencies supporting children and young people across the whole county, **starting with Gloucester City**. We are pleased to announce that the Children and Young People's Multi-Agency Navigation Hub is now the single point of contact for both Mental Health and Education Inclusion related referrals from **ALL Gloucester City Schools**.

E-Safety - On-Line safety is taught through ICT and across the broader curriculum.

E-safety is a key part of the ongoing curriculum.

The Youth Engagement officers from Gloucester Constabulary who deliver lessons to KS2 children around safer Internet use also support school

School also send a monthly Internet Safety Newsletter to Parents/carers with up to date information and guidance for Safer Internet use in the home.



We have a Filtering and Monitoring Team consisting of Head Teacher, Business Manager, IT Technician, IT Lead, DSL and E Safety Governor who meet regularly to review Internet use in school.

Bullying – Coney Hill Primary School is committed to tackling bullying. We want to know immediately if there any issues with bullying at school so that they can be addressed.

Our school can also offer bespoke lessons on anti-bullying for anyone who has suffered bullying to encourage behaviours that might avert it in the future (e.g. assertiveness) or to boost self-esteem. We have a series of teaching resources produced by the Gloucestershire Healthy Living and Learning Team (www.ghll.org.uk) to support this. Education about bullying is an integral part of Coney Hill Primary School's Wellbeing programme.

Preventing Radicalisation: Coney Hill Primary teaches traditional British values through our school curriculum. Democracy, rule of law, respect for others, liberty, tolerance of those with different faiths and beliefs and promotion of 'Britishness'.

All of these values are reflected in our school values and discussed in class based and whole school assemblies.

Pupils need to understand that radicalisation can be a form of grooming online and understand the notion of propaganda. They need to be taught to be discerning about what they read on the internet as the dangers of speaking to strangers online.

DSL delivers regular Prevent Training for all Staff

Support Services Available in Gloucestershire

Universal source of help for all families in Gloucestershire:	The Family Information Service (FIS) Family Information Service (FIS) Gloucestershire County Council https://www.gloucestershire.gov.uk/health-and-social-care/children-young-people-and-families/family-information-service-fis/ T
Gloucestershire Family Information Service (FIS)	The Family Information Service Directory offers a wide range of information advice and signposting to support families, children and young people from 0-19 years of age (or up to 25years for young people with SEND)
FIS also have a website	On the Glosfamilies directory home page, you will see three areas. The Family Information Directory , which details information on Family Support & Advice, childcare, education and things to do in your local

www.glosfamiliesdirectory.or.uk which has a wealth of local information for parents, carers and professionals.	community. The local offer, (Glosfamilies Directory JSNA - Children and young people (0-24 years) with Special Educational Needs and Disabilities Needs Analysis) which is a central source of information for Children and Young People aged 0-25 with Special Education Needs and Disabilities (SEND) and their families in Gloucestershire. And finally an area for professionals which provides a centralised and up to date point of reference. This area has been designed to support work with families.
GSCP (Gloucestershire Safeguarding Children's Partnership)	https://www.gloucestershire.gov.uk/gscp/ Important information for parents and professionals across Gloucestershire in relation to keeping children safe and avenues of support including early help options.
E-safety	Advice for parents/carers Whether you want to set up parental controls, adjust privacy settings or get advice on social networks, experts from the O2 & NSPCC are here to help. TEL: 0808 8005002 NSPCC - https://www.nspcc.org.uk/ Workshops are arranged in school with Youth Engagement Officer
Bullying (including cyber-bullying)/child death/suicide prevention	In serious cases of bullying outside school, parents should contact the police; particularly if threats have been made. In an emergency call 999. Other sources of help and advice are: www.gscb.org (Gloucestershire Safeguarding children's partnership) http://www.bullying.co.uk. Gloucestershire Healthy Living and Learning team provide alerts and resources in relation to supporting young people being bullied. Childline Childline Help for children and young people Tel: 0800 1111 Help for adults concerned about a child Tel: 0808 800 5000 Worried about a child? Contact NSPCC trained helpline counsellors for 24/7 help, advice and support. help@nspcc.org.uk
Early Help and Targeted support	Early Help is about getting timely and effective support to children, young people and their families who need it, also focuses on how

**Early Help Advice,
Guidance and
Support**

families can be supported to do things for themselves and build on their strengths.

The services on offer provide a range of advice guidance and support directly to families or other practitioners who are supporting them, alongside a range of targeted services where more help is needed.

Early Help Partnership/Families First Plus:

These teams are made up of the following professionals Early Help co-ordinators; Community Social Worker and Family Support Workers. They all work together from one base so they can recognise and respond to local needs and act as a focal point for co-ordinating support for vulnerable children, young people and their families.

Support provided includes: Support for school and community based lead professionals working with children and families; Collaboration with social care referrals that do not meet their thresholds, to co-ordinate support within the community; Work in partnership to support children with special educational needs in school; Advice and guidance from a social work perspective on a 'discussion in principle basis'

Signpost children with disabilities and their families to access activities and meet specific needs; Advice and guidance to lead professionals and the provision of high quality parenting and family support services to families.

**Youth Support Team
(YST):**

The Youth Support Team speak up for young people in Gloucestershire, advise, and support them.

With passionate and committed staff members, they are on the side of young people and their families.

They work with all kinds of young people, no matter what their background.

They aim to offer quick, responsive and effective intervention to vulnerable young people. We work with them and their families to identify the best support for them within their own communities.

	They are realistic. They give young people an idea of what is possible, but they challenge them too: they do not have all the answers. Talk to them If you'd like to find out more about what we offer, visit our Services pages to find the most appropriate contact, call your nearest office (info on this page) or email us at YSTinfo@gloucestershire.gov.uk For General Enquiries: Tel: 01452 - 426900 - Email: info.glos@prospects.co.uk To make a referral: Tel: 01452 - 427923 - Email: fasttrackteam@prospects.co.uk
Mental Health	http://www.onyourmindglos.nhs.uk – is a website part of the Future in Mind Programme. This website provides young people, parents and professionals with information and advice with mental health issues and where to go for help. • Referral to the SNT (school nursing team) may be appropriate. • Referral to CYPS (Gloucestershire's children and young person mental health services) via your own GP or school. CYPS* Practitioner advice line (for professionals to call) Tel: 01452 894272. Talkwell is an organisation that will offer support to young people from the age of 9- 25. Parents/carers and professionals can refer in to their service or look at their website for further information and support. They work closely with CYPS. https://www.letstalkwell.org.uk/
Drugs Concerns and Substance Misuse	www.infobuzz.co.uk Info Buzz provides individual targeted support around drugs & emotional health issues, development of personal & social skills, and information & support around substance misuse. Drugs education is covered in the school curriculum and in bespoke sessions run by Youth Engagement Officers
Child Sexual Exploitation (CSE)	CSE screening tool (can be located on the GSCB website: www.gloucestershire.gov.uk/gscp/professional-resources/child-criminal-sexual-exploitation/) This should be completed if CSE suspected. Clear information about Warning signs, the screening tool and Gloucestershire's multi-agency protocol for safeguarding children at risk of CSE are at www.gscb.org. Referrals should be made to Gloucestershire social care and the Gloucestershire Police. All referrals to go to the Central Referral

	Unit 01242 247999 Further information: National Working Group (Network tackling Child Sexual Exploitation) https://www.nwgnetwork.org/ And PACE UK (Parents Against Child Sexual Exploitation) www.paceuk.info
Domestic Abuse /Violence	The GSCP (Gloucestershire Safeguarding Children's partnership) have published a Domestic Abuse pathway for educational settings which is on the GSCB website. If a child or young person is suspected of living at home with a domestically abusive parent or if a young person has domestic abuse in their own relationship then the usual procedures should be followed and a referral made to the children's helpdesk on 01452 426565. The response will vary according to the age of the young person so that the appropriate agencies are involved. Gloucestershire Domestic Abuse Support Service (GDASS) www.gdass.org.uk MARAC Gloucestershire Constabulary: Multi Agency Risk Assessment Conferences (MARACs) prioritise the safety of victims who have been risk assessed at high or very high risk of harm. The MARAC is an integral part of the Specialist Domestic Violence Court Programme, and information will be shared between the MARAC and the Courts, in high and very high risk cases, as part of the process of risk management. Gloucestershire Unborn Baby Protocol: Research indicates that young babies are particularly vulnerable to abuse but that work carried out in the antenatal period can help minimise harm if there is an early assessment, intervention and support. Working Together (2015) specifically identifies the need of the Unborn Child. Professionals should read and act upon the unborn baby protocol if there is suspected domestic violence and a pregnancy. The unborn baby protocol can be found at https://gloucestershirescp.trixonline.co.uk/chapter/pre-birth
Fabricated and induced illness (FII)	http://www.nhs.uk/Conditions/Fabricated-or-induced-illnessfor information on behaviours and motivation behind FII. Any professionals suspecting FII must involve the Police, Social Services and follow the child protection procedures outlined in the school Safeguarding (Child Protection) Policy.

Faith abuse	http://www.gov.uk/government/publications/national-action-plan-to-tackle-child-abuse-linked-to-faith-or-belief for copy of DfE document 'national action plan to tackle child abuse linked to faith or belief.' Judith Knight; Diocese of Gloucester Head of Safeguarding/faith abuse contact: jknight@glosdioc.org.uk.
Female genital mutilation (FGM)	Female Genital Mutilation (FGM) comprises all procedures involving partial or total removal or the external female genitalia. FGM is illegal in the UK and as of October 2015 mandatory reporting commenced. If education staff or other professionals discover that an act FGM appears to have been carried out on a girl under 18 years old there is a statutory duty for them PERSONALLY to report it to the police. For NHS information and signs of FGM: http://www.nhs.uk/Conditions/female-genital-mutilation Anyone with concerns about FGM should follow the school safeguarding procedures
Forced Marriage	SPOC (Single Point of Contact) for Forced Marriage in Gloucestershire UK Forced Marriage Unit fmu@fco.gov.uk Tel: 020 7008 0151 For information on Forced Marriage: http://www.gov.uk/stop-forced-marriage. Please see 'Multi-Agency Practice Guidelines- Handling cases of Forced Marriage' for more information and detail https://www.gov.uk/forcedmarriage. Prevention Freedom Charity- Aneeta Prem 'But it's not fair' book. A book for teenagers looking at forced marriage from the point of view of school friends of the girl who went to India and didn't come back. This book promotes discussion. The Freedom Charity (UK charity) has

	a helpline, text facility and app which can be downloaded to help to provide support and protection for victims of abuse. They can be contacted on Tel: 0845 607 0133 or text 4freedom to 88802 or go to the website to download the app from the app page. www.freedomcharity.org.uk
Gender-based violence/violence against women and girls (WAWG)	The documents on this link is the new strategy covering the government's plan to tackle violence against women and girls. https://www.gov.uk/government/publications/tackling-violence-against-women-and-girls-strategy FGM (Female Genital Mutilation) is violence against women and girls. Hope House SARC (Sexual Assault Referral Centre): Tel:01452 – 754390 GRASAC (Gloucestershire Rape and Sexual Abuse Centre): Tel:01452 - 526770 There's a 24-hour answerphone service and they'll respond within 24 hours. Or you can use the confidential an anonymous email support service at support@glosrasac.org.uk. The support workers are all women, who are specially trained to work with survivors of sexual violence. They will work with you at your own pace, explaining your options and your rights – and most Importantly of al they will always listen to you and believe you. GRASAC also have really helpful booklets: a self-help guide, a guide for families or loved ones and a guide if you have learning needs. You can access them on the http://www.onyourmindglos.nhs.uk website or contact GRASAC for a free copy.
Gangs and Youth Violence	Where a member of staff suspect's violence may be occurring no matter how low level, the DSL is consulted immediately. Useful websites: The Centre for Social Justice: Girls and Gangs Preventing Gang and Youth Violence: Spotting Signals of Risk and Supporting Children and Young People County Lines Drug Supply, Vulnerability and Harm (2018)

	Children's Voices - A review of evidence on the subjective wellbeing of children involved in gangs in England (Children's Commissioner, November 2017)
Child criminal exploitation	Child criminal exploitation occurs where organised crime groups or individuals exploit an imbalance of power between themselves and a child or young person, to manipulate the young person into carrying out illegal activities on their behalf. Please see this link for help; Child Criminal & Sexual Exploitation Gloucestershire Safeguarding Children's Partnership and Criminal exploitation and gangs NSPCC This type of exploitation commonly occurs within County Lines and Modern Day Slavery, both of which interlink with a wide range of recognised vulnerabilities including child sexual exploitation (CSE), human trafficking, debt bondage, children in care and school exclusion. Home Office guidance on criminal exploitation of young people can be found here (Sep 2018) https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/741194/HOCountyLinesGuidanceSept2018.pdf
Honour-based abuse	Is someone in immediate danger? Is a crime taking place or has one just happened? If so, call 999 now and ask for the police. If you have a hearing or speech impairment, use our textphone service 18000 or text us on 999 if you've pre-registered with the emergency SMS service Other useful websites Karma Nirvana A specialist charity for victims and survivors of honour-based abuse in the UK. They also have a UK Helpline, Monday to Friday, 9am to 5pm: 0800 5999 247 The Halo project A national project that supports victims of honour-based violence, forced marriages and FGM by providing advice and support to victims. Freedom Charity

	Bringing awareness, help and support to victims of forced marriage, honour-based violence and female genital mutilation (FGM). Refuge A charity helping victims rebuild their lives and overcome different forms of violence and abuse. They also have a 24-hour helpline: 0808 2000 247
Private fostering	Staff remain vigilant to any changes in a child's home circumstances and understand that concerns should be reported to school's Designated Safeguarding Lead (DSL), in the first instance To make a referral or clarify whether an arrangement meets the criteria for private fostering, parents should contact 01242 532613 or private.fostering@gloucestershire.gov.uk The Children Act 1989: Private Fostering is statutory guidance that sets out what schools and local authorities must do to comply with the law.
Advice on the Prevent duty	Follow the link to Revised Prevent Duty Guidance for England and Wales – updated 6th March 2024 https://www.gov.uk/government/publications/prevent-duty-guidance/revised-prevent-duty-guidance-for-england-and-wales To find out more about how to help someone close to you visit actearly.uk which is a helpful resource with advice, practical tips on how to start a conversation with someone you're worried about, online safety advice and real stories. You can also email the Prevent Team. You can also call the national police Prevent advice line 0800 011 3764, in confidence, to share your concerns with our specially trained officers.
Sexting	Signposting Support Ensure students know where they can seek help and further advice, both now and in the future, if they are concerned about sending, receiving or being pressured to share nude images. The sources of support highlighted in Not Just Flirting include: • NSPCC's Report Remove tool to take down nude images of themselves

	• National Crime Agency (NCA) advice on sharing naked and semi-naked images • Reporting online abuse to CEOP via webform • Childline website for advice and confidential support
Teenage relationship abuse	Abuse in teenage relationships is when you begin to feel scared or controlled by the person you're with. You may be confused because it feels like a loving relationship but often only when you behave in a certain way. This can happen at any age, regardless of gender. STREET Safe Teenage Relationship Education & Empowerment Team STREET is a county-wide service for young people aged 13-19 who: • have experienced or are experiencing teenage relationship abuse; • are adversely affected by domestic abuse in the home; or • are displaying harmful behaviour in their close relationships. From 1 April 2022, the service will be managed by Victim Support Gloucestershire. Please contact STREETreferrals@victimsupport.org.uk and they will send you a referral form. Useful Websites The National Crime Agency's CEOP Education team aim to help protect children and young people from online child sexual abuse. Dare2Care Brook, the young people's sexual health & wellbeing charity #Love Dont Feel Bad Hues CHAYN NSPCC National LGBT+ Domestic Abuse Helpline Domestic abuse - Galop the LGBT+ anti-abuse charity - Galop

	Useful phone numbers GDASS: 01452 726 570 Gloucestershire Police Non-Emergency Number: 101 Gloucestershire Rape and Sexual Abuse Centre: 01452 536 770 Women's Aid: 0808 2000 247 NSPCC: 0808 800 5000 NSPCC FGM helpline: 0800 028 3550 Karma Nirvana: Forced Marriage and HBV support: 0800 5999 247 Specialist support for males: ManKind: 01823 334 244 SurvivorsUK: txt helpline 020 3322 1860 Splitz Support Service – The Turnaround Programme is a voluntary group for male perpetrators of domestic abuse who wish to change their behaviour.
Trafficking	An estimated 36 million people are being used, bought, sold or transported for exploitation worldwide. Modern Slavery can take many forms including the trafficking of people; forced labour, servitude and slavery. Children and young people (aged under 18) are considered victims of trafficking, whether or not they have been coerced, deceived or paid to secure their compliance. They need only have been recruited, transported, received or harboured for the purpose of exploitation. Further advice and support is available on the GSCP website. Who to contact – trafficking, exploitation and modern slavery Modern Slavery Helpline 08000 121 700 https://www.gloucestershire.gov.uk/gscp/contact-us/ https://www.modernslaveryhelpline.org/

Children who run away	Young people who have run away or are reported as a Missing Person are vulnerable. Missing is a safeguarding concern and should be taken seriously each time. The Youth Support Team work alongside the police and Children's Social Care when a young person aged under 18 is reported missing in Gloucestershire. Through our Missing Persons Team, we work with young people reported missing who are either, not open to Children's Social Care or who do not want to talk about this with their social worker. We to help them find solutions to their problems. We work alongside professionals supporting young people who are frequently reported as a Missing Person, or where Missing is a significant link and identifier of child exploitation (sexual or criminal), as well as a flag of concerns when young people are struggling with their emotional or mental health. Get in touch If you're concerned about a young person who you think is missing, or a social worker wanting to request an Independent Return Interview, contact us on 01242 242825 or email: YSTMissingTeam@prospects.co.uk
Children missing education	Children missing education Anyone concerned that a child is missing education (CME) can make a referral to the Access to Education Team at Gloucestershire County Council Children Missing Education (CME) refers to 'any child of compulsory school age who is not registered at any formally approved education activity eg school, alternative provision, elective home education, and has been out of education provision for at least 4 weeks'. CME also includes those children who are missing (family whereabouts unknown), and are usually children who are registered on a school roll / alternative provision. This might be a child who is not at their last known address and either • has not taken up an allocated school place as expected, or • has 10 or more days of continuous absence from school without explanation, or • left school suddenly and the destination is unknown

	It is the responsibility of the Access to Education Team, on behalf of the Local Authority (LA), to:- • Collate information on all reported cases of CME of statutory school aged children in Gloucestershire maintained schools, academies. free schools, alternative provision academies and Alternative Provision Schools (APS). • Liaise with partner agencies and other LAs and schools across Britain to track pupils who may be missing education. • Ensure each child missing education is offered full time education within 2 weeks of the date the LA was informed. Any professional should alert the LA when they suspect that a child might be missing from education. To make this process as easy as possible, a referral should be sent to: Access to Education Team Shire Hall Westgate Street Gloucester GL1 2TP Tel 01452 328774 / 426015 missingpupils@gloucestershire.gov.uk • cme-guide-march-2024.pdf (gloucestershire.gov.uk) • Stat guidance template (gloucestershire.gov.uk) • https://www.gloucestershire.gov.uk/media/h0ob2oh3/cme-referral-form-schools.docx • https://www.gloucestershire.gov.uk/media/4pdng3vd/cme-referral-form-professionals.docx
Gloucestershire Multi-Agency Public protection Arrangements (MAPPA)	MAPPA stands for Multi Agency Public Protection Arrangement. It is the process through which the Police, National Probation Service and Prison Service, known collectively as the Responsible Authority, work together with other agencies to manage the risks posed by violent and sexual offenders. MAPPA is not a statutory body in itself but is a mechanism through which agencies can better discharge their statutory responsibilities and protect the public in a co-ordinated manner Where can you find out more? MAPPA guidance is continually under review so for the most up-to-date news, advice and supporting documents, visit the MAPPA website: www.mappa.justice.gov.uk For local queries or to discuss potential referrals, contact the MAPPA Team:



	MAPPA Coordinator Tessa Broderick Tessa.broderick@probation.gsi.gov.uk MAPPA Administrator Kirsty Ridge Kirsty.ridge@probation.gsi.gov.uk 01452 735180
--	--