

Parents' and Carers' survey – Autumn term 2021



- This document presents the results of our Autumn term 2021 survey of Parents and Carers views. The survey was carried out in November 2021.
- This survey and the other surveys we carry out will help to shape the ongoing development of the school.
- Thank you to all the parents and carers who completed our survey.

"Thank you for all you do, couldn't ask for more. Total and utter dedication from staff and an infectious positive atmosphere."

"Sense of community and belonging. Celebrating and championing all children. Good support. Incredible progress/achievements in all areas of learning and development."

Comments from Parents and Carers in the Autumn term 2021 survey – many more inside!

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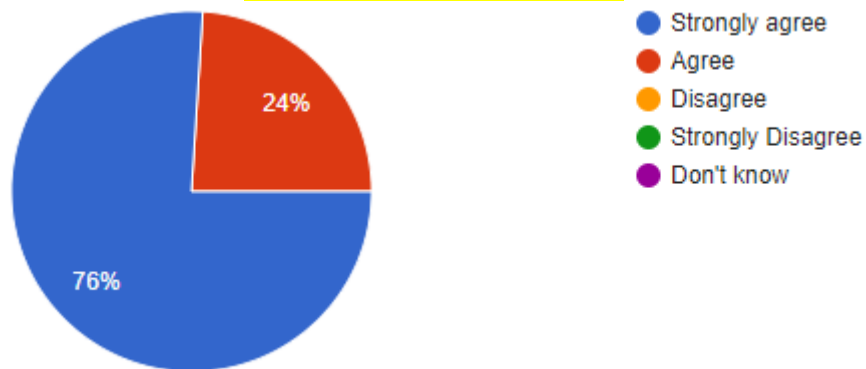


1. Overall results of the survey

50 families completed the survey. At the time of the survey there were 199 families from Preschool to year 6.

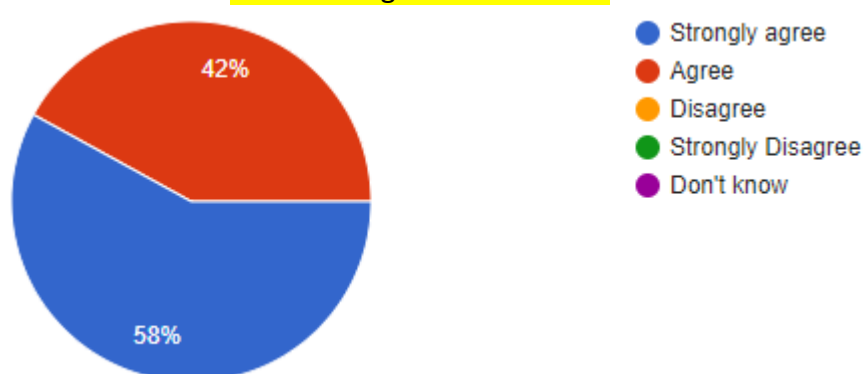
1. My child feels safe and happy in school.

Total % in agreement = 100%



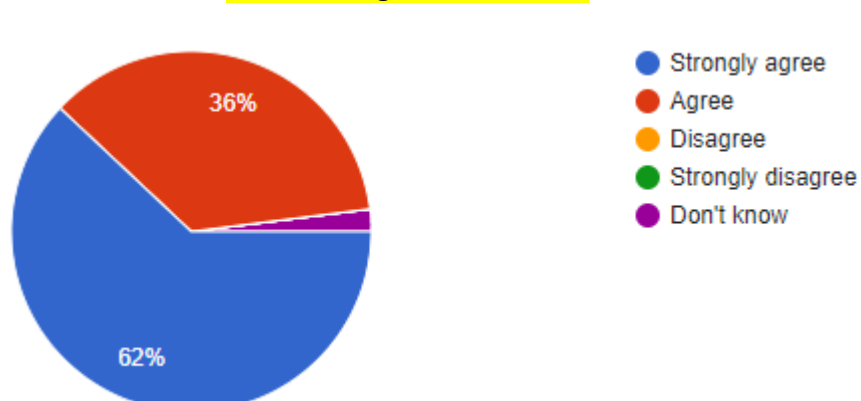
2. I am aware of what my child is currently learning about in school.

Total % in agreement = 100%



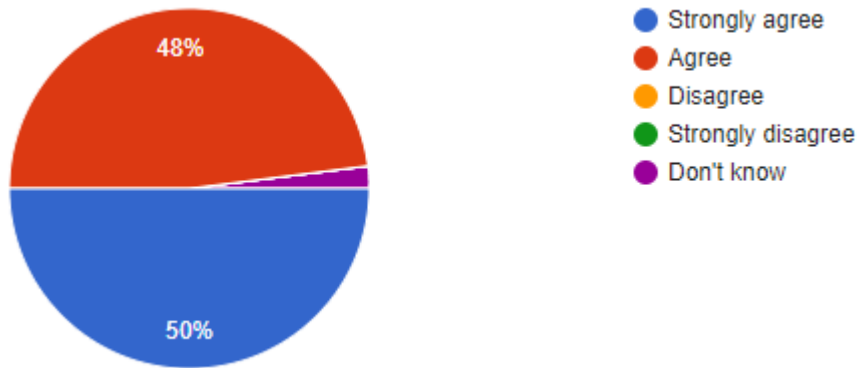
3. I feel confident in supporting my child at home. (Reading, Times tables Rockstars, Spelling shed, Bug Club).

Total % in agreement = 98%



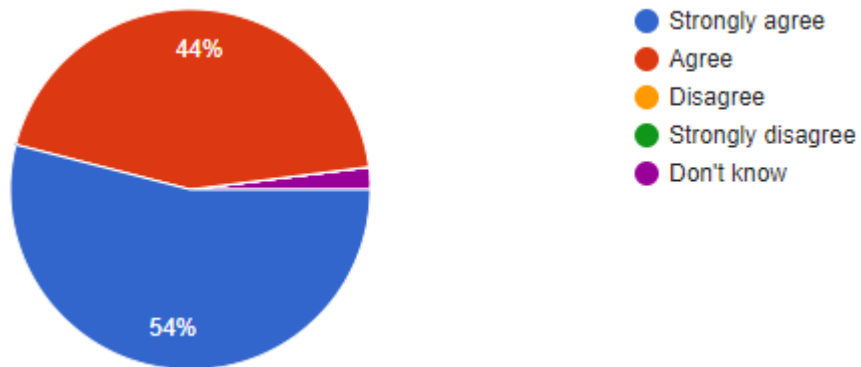
4. Parents evening last term provided me with the information I wanted about my child's learning.

Total % in agreement = 98%



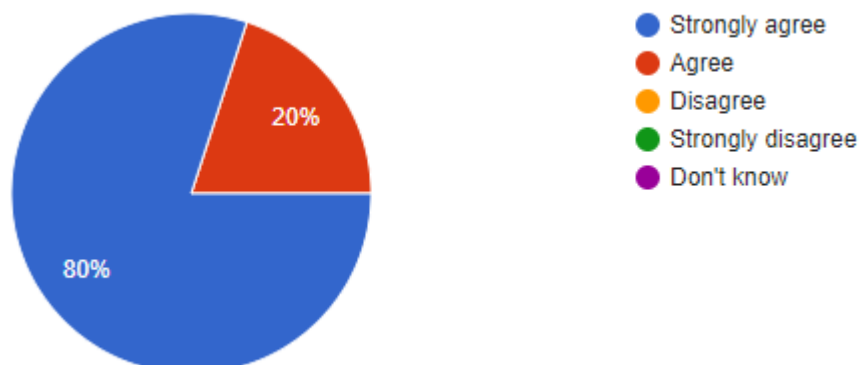
5. The school responds well to any concerns I raise.

Total % in agreement = 98%



6. The school is a welcoming and a pleasant place to visit.

Total % in agreement = 100%



2. In your opinion – what are the best things about Coney Hill Community Primary School?

Reception

- Staff visibly want the best for children and are always willing to speak to parents around concerns parents have - and take action where appropriate.
- Friendliness of staff.

Year 1

- How all of the staff know the children by name and always look happy to see them. They care about how the children are and are invested in their individual development.
- Sense of community and belonging. Celebrating and championing all children. Good support. Incredible progress/achievements in all areas of learning and development.
- Friendly staff.
- Great school, great staff, friendly, helpful, caring for all the children, kids are taught very well and also enjoy doing fun activities.
- Amazing school.
- The variety of opportunities available to my child to learn in different ways.

Year 2

- The easy access to speaking to teachers/headteacher.
- Very approachable, very keen to get the best for my child and all children.
- The teachers and staff are always there to listen and advise, it's a friendly open and transparent school, always there for the needs of my child/children (in the past and now) and it is run very well and Mrs Brayshaw and her team have done brilliantly during the pandemic under extreme circumstances and getting the school back on track.
- The friendly and caring support for my whole family including me.

Year 3

- The teachers and teaching assistants.
- Supportive and friendly staff.
- Staff are really friendly and helpful.
- Community feel. Teachers are friendly and welcoming as you enter/leave. Great communication with parents.
- Teachers always helpful and friendly.
- My children have varied learning opportunities; all the staff are pleasant and approachable. I have had to raise some concerns in the past and they have been resolved quickly and I feel the staff took on board my concerns.

- Very nice friendly school.
- Well organised.

Year 4

- The SENDCO, and the staff in general.
- Friendly staff.
- Sense of community. Friendly and welcoming. Fun.
- Sense of community, and that the school is small enough for the teachers to know all the children.
- Great school, great staff, friendly, helpful, caring for all the children, kids are taught very well and also enjoy doing fun activities.
- The care they have for the children
- Amazing school.
- Very friendly staff.
- The teachers.
- My children have varied learning opportunities, all the staff are pleasant and approachable. I have had to raise some concerns in the past and they have been resolved quickly and I feel the staff took on board my concerns.
- Teachers and nice atmosphere.
- The feeling that it's a family.

Year 5

- How all of the staff know the children by name and always look happy to see them. They care about how the children are and invested in their individual development.
- They help my son a lot, they understand him and are a really good team.
- The supportive staff.
- They care for the pupils.
- The community feeling around school.

Year 6

- The staff are very welcoming.
- Pretty much happy with everything about the school.
- Friendly community place to be.
- The friendly and caring support for my whole family including me.
- That my child enjoys school daily.
- Try to make learning and activities fun and relevant - much more than I remember at school. Always make children and parents feel welcome - right from the gate, come rain or shine! Even staff that don't teach my child know his name.
- Staff are really friendly and helpful.
- Community feel.
- Staff are very welcoming.
- Everything. Throughout all of my children's years spent here it has all been faultless and amazing.
- Friendly and welcoming. Shows high expectations of children. Very caring.

- Community spirit, working in partnership with parents.
- The hard work that all staff put in.

3. Is there anything in particular you would change about the school?

Please note that these are all individual points, from individual parents and carers.

Comment from Parent or Carer	Our response
Communication amongst some staff.	As a school we aim to communicate as effectively as possible between ourselves and with parents / carers. If there are circumstances where you feel that this has not happened please do come in and speak to one of the Senior Leadership Team.
Focus on well behaved as well as kids needing help to focus.	Our behaviour policy is ensure that all children are rewarded for good behaviour however some children do require additional incentives to make the right choices. We do appreciate that some children may view this as unfair and so we will try to address this through our Jigsaw curriculum and class assemblies. If there are specific issues that you would like to discuss please do not hesitate to come in and see us.
Felt like there has been a reliance on Facebook for communication, makes me need to check Facebook more (when I'd like to be on it less). Grateful for email and text communication too, and grateful for more email info this year so far. Don't always know who is who - and don't know teachers/TAs titles (eg when class list comes out it says a Teaching partners name without saying Mrs or Miss, and whether using first names with some or all staff is okay. It feels a bit wrong/uncomfortable sometimes, and I want to be respectful.	We are happy in school for parents to use our first names – however we will ensure that we include titles to forthcoming newsletters
Possibly tracking what books children have read in previous years, so that they don't come home in Y2 with books that they've	A new system is in place to try and help prevent this happening however we would encourage parents to come in and ask for

read in Y1. It seems minor, but sometimes these books are ones which are only swapped on a Friday, so it can be a week (or even 2) where they are left reading the same book they mastered a year earlier. Fortunately she has access to plenty of books at home, but some children might not have any/many books at home.	another book regardless of what day it is. We always strive to encourage the children to read as much at home as possible and are flexible 😊
I would prefer if children could be sent home with their notebooks so we could practice exact same work at home with them.	The work sent home for homework is normally a reflection of what has been taught in class that week. Parents are welcome to come in and look at their child's books to check what has been done and methods with the staff team.
Would love to see everyday my children notes, work they did at school.	We are looking at implementing a similar home school platform like Tapestry used in Reception. We will keep you updated 😊
Nothing I would change	😊
Sometimes we don't get much notice for different things	Apologies for this – however we do try to give as much notice as possible through email, Facebook and text messages however sometimes in the current circumstances we have to act at short notice. If there is anything more specific please come and let us know
Not at this time.	😊
After school clubs.	Now COVID restrictions are beginning to relax we are aiming to move back to our full offer of afterschool clubs. We welcome any suggestions and volunteers!
No.	😊
Not really.	😊
Make it bigger so more children can benefit from it.	Unfortunately, we do not have any control over this but you are welcome to contact the Local Authority and express your views.
No. It's an amazing school.	😊
I would love to gain more of an insight into what my child is learning about whilst at school. Tapestry was great for early years and an equivalent would be great.	We are looking at implementing a similar home school platform like Tapestry used in Reception. We will keep you updated 😊 We are also hoping to welcome parents back to class assemblies when normality returns
Bulk send emails rather than send me 10 individual emails in a day.	We will try and restrict this as much as we can.
Nothing - the school is amazing!	😊

School dinner menu.	This is constantly under review and we would welcome any suggestions and feedback that we can pass onto to Class Catering
Longer time for kids to have dinner.	The children have as long as they need for lunch within our 50 minute lunch break. However if there are any concerns for individual children please come and see a member of staff
The school to have children dressed in school uniform all of the time, I see a lot of trainers etc.	We do encourage all of our children to wear school uniform however school uniform for primary aged children is not mandatory. We are also mindful that some families and children have individual needs.
No, feel school is run extremely well.	☺
The length of time it takes to collect our child after school.	We are very conscious of ensuring our children are safe and leave with the right adult therefore we realise that this can take time and would ask for your continued patience.



4. Any other comments about your child's experiences so far in school?

- My child loves her school.
- Thank you for all you do. Couldn't ask for more. Total and utter dedication from staff and an infectious positive atmosphere.
- She really enjoys going to school and clearly has progressed massively, despite the pandemic starting after only 4 months of her beginning her education at Coney Hill. She is very keen to learn at home and tries to do as much homework as possible.
- There is none
- My son and my daughter, when she was there, both enjoyed school and any problems that has come up has been addressed well and with support.
- He has really enjoyed school, the sense of routine, learning and growing in independence, his developing is amazing to witness.
- Kids love going to the school, have never had any problems, they've made friends easily and have been taught loads and have loved all their teachers.
- Thank you for helping our son to be his best and supporting him emotionally and educationally - Coney provides a full house of support!
- My children love their school and their teachers. They enjoy learning and other extra-curricular activities.
- She's had an amazing school experience.
- He has thrived since starting.
- My child has learnt so much. The teachers have all been outstanding and supportive. It will be a very sad day once my child leaves next year.
- My child has thrived at the school and teaching has been excellent. Whenever I have had concerns they have been addressed quickly and very well.
- Thank you for making the school a safe and fun place to be. My son loves being at school, he enjoys learning and has always got something new to tell us at home. As a parent that's all I ask for.
- The school did amazingly well during the Covid pandemic and distance learning was well organised and the school fully supported children to the best of their ability.
- My child has grown in confidence in the past year.
- My son is treated very well, teachers always find time for him.
- Speed up, help when needed.

Thank you for responding to our Survey!



If you have any queries, or any questions, please do not hesitate to phone school, call into the school office, speak to your child's teacher or the Head, Assistant heads or our Office staff.

**We are here to help all families in our Hiller community!
#proudtobeahiller**

